

In order to prevent any interruption of service customers must change their email and/or dialup dialer settings immediately.

WINS will be implementing some changes in how dialup customers log into the Internet and how dialup/DSL customers send/receive email (@winco.net email addresses only). Instructions in how to change your settings have been provided below. If you need assistance in changing the settings please call our technical support at 877/221-3875. They are available 7 days a week 24 hours a day.

Dialer Setup Instructions:

Change Settings XP

Step 1:

If you have the dialer Icon on your desktop then double-click the Icon. You should see fig 15.



Fig. 15

Step 2:

Now add your entire email address into the space called 'User name'. You should see fig 16.



Fig 16.

Establishing New Dialer XP

Step 1:

If you are not familiar with the manual setup processes for this feature please call WINS technical support at 877/221-3875.