

In order to prevent any interruption of service customers must change their email and/or dialup dialer settings immediately.

WINS will be implementing some changes in how dialup customers log into the Internet and how dialup/DSL customers send/receive email (@winco.net email addresses only). Instructions in how to change your settings have been provided below. If you need assistance in changing the settings please call our technical support at 877/221-3875. They are available 7 days a week 24 hours a day.

Email Setup Instructions:

Mozilla 1.5

Step 1:

Open the Mozilla mail client, then go to 'Edit' -> 'Mail & Newsgroups Account Settings' as shown below in Fig 14.

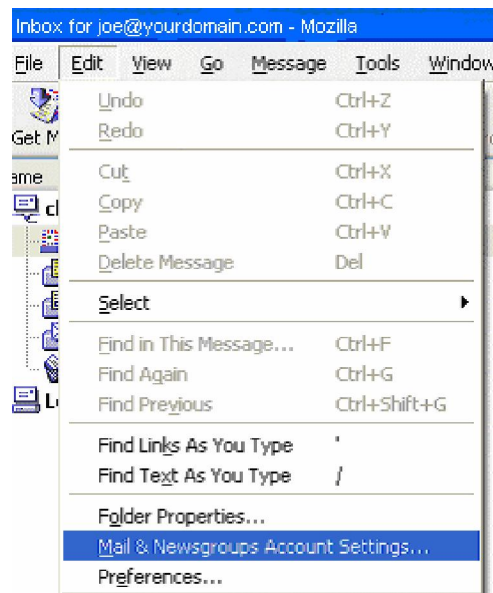


Fig 14.

Step 2:

When the dialog box appears, select the 'Outgoing Server (SMTP)' option on the left hand side. Ensure that the 'Server Name' text box contains the outgoing mail server for the account in question (smtp.winco.net). Select the checkbox labeled 'Use name and password', and then enter the entire email address of the user in the 'User Name' field. See Below in Fig 15. Click 'Ok' to apply the settings.

Replace 'yourdomain.com' with 'winco.net'.

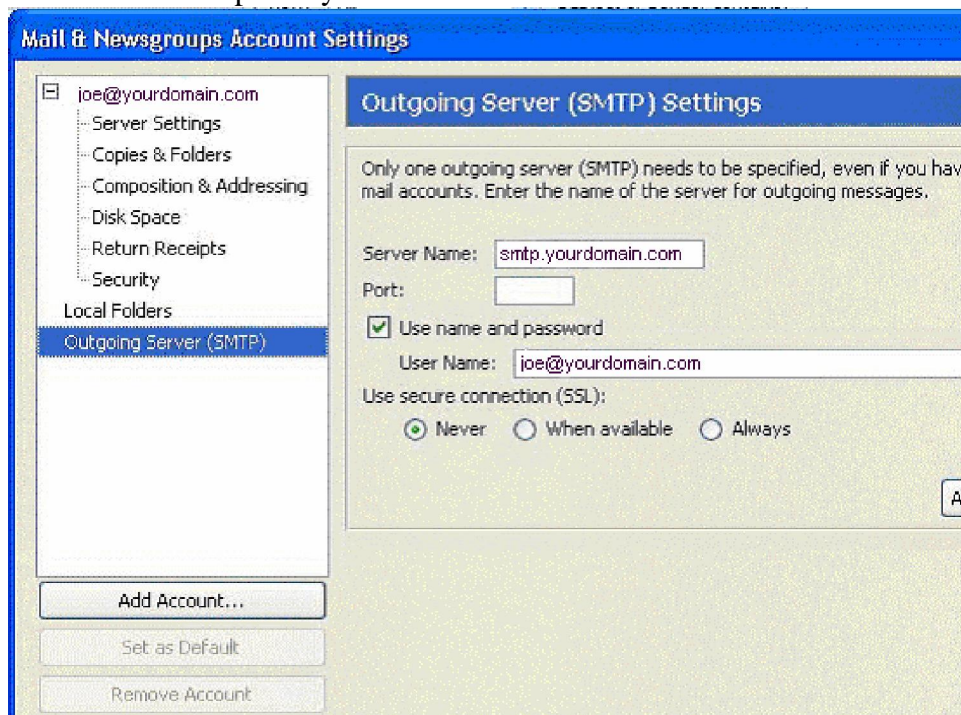


Fig 15: